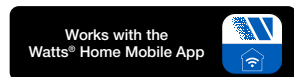


Installation, Operation and Maintenance

Watts® Home Mobile App



NOTICE

Watts is not responsible for failures due to connectivity issues, power outages, or improper installation.

⚠ WARNING



Please read carefully before proceeding with installation. Your failure to follow any attached instructions or operating parameters may lead to the product's failure. Keep this Manual for future reference.



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Before You Begin

Legal

Before using the Watts® Home mobile application, you must agree to the Watts Terms of Use and Privacy Policy. These are available on the Watts.com website.

- <https://www.watts.com/terms-of-use>
- <https://www.watts.com/privacy-policy>

Download the Mobile App

The Watts Home mobile application supports both iOS and Android versions.

iOS: <https://apps.apple.com/us/app/watts-home/id1500497974>

Android: <https://play.google.com/store/apps/details?id=com.watts.home>

Get Started

Welcome to Watts Home!

On the welcome page, select Get Started.



Create Account

Select “Sign up now” to create a Watts account.

Scroll down to the bottom of the Terms of Conditions and Privacy Policy and select Accept & Continue.

Enter your email address. This is used to create your Watts account.

To protect your identity, a verification code will be sent your email inbox. Please enter the verification code provided in the email into the app.

Lastly, please create a password.

1:13

Cancel [cvad01.b2clogin.com](#) AA ↺

WATTS

Sign in with your email address

Email

Password

[Forgot password? Click here](#)

[Sign in](#)

[Don't have an account? Sign up now](#)

Login

Click the Sign In button to login into the app using your Watts account email address and password.

To protect your identity, please keep your password secret and do not share with other users. Watts technical support will not ask you to share your password.

Watts uses Microsoft Azure for hosting the mobile app services. It is normal for a dialog box to appear asking if you wish to use b2clogin.com to login.

If you forget your password, press “Forgot password”. A notification email will be sent to your account with a link to create a new password.

Cancel [cvad01.b2clogin.com](#) AA ↺

WATTS

Sign in with your email address

Email

tekmar.demo@gmail.com

Password

[Forgot password? Click here](#)

[Sign in](#)

[Don't have an account? Sign up now](#)

Locations

The app uses Locations to organize where the thermostats and snow melt controls are installed and which users are able to view, change and receive information.

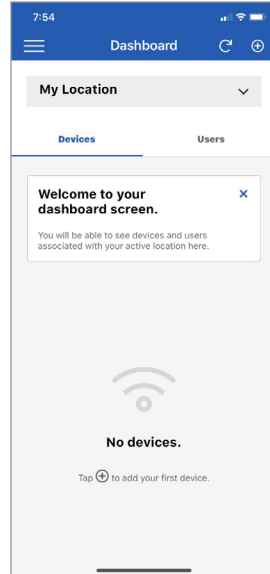
Start by pressing the  icon.

When creating a new location you can assign it to be the default location that loads automatically when the app is launched.

To create a location, enter the following information:

- Location name
- Address
- ZIP or postal code

When you create a location, you become the location “Owner”. You can then share this location to other users.



Registering a Device

Step 1

Select the Location that you want to add a device to.

Registration

To finish registering your snow melt control, enter the code displayed below in the Watts Home mobile app.

12345678

Back Help

tekmar

REGISTRATION

To finish registering your thermostat, enter the code displayed below in the Watts Home mobile app.

12345678

The registration code will expire in 30:00 minutes.

←

Step 2

On the thermostat or snow melting control, go to WiFi menu and press Register Device.

7:54

Dashboard

My Location

Devices Users

Welcome to your dashboard screen.

You will be able to see devices and users associated with your active location here.

No devices.

Tap + to add your first device.

Step 3

Select the + icon

7:54

Dashboard

My Location

Devices Users

Welcome to your dashboard screen.

You will be able to see devices and users associated with your active location here.

No devices.

Tap + to add your first device.

Add Device

Invite User

Step 4

Select Add Device

7:55

Add Device

Fields with an * are required.

Device Code *

Device Nickname *

Add Device

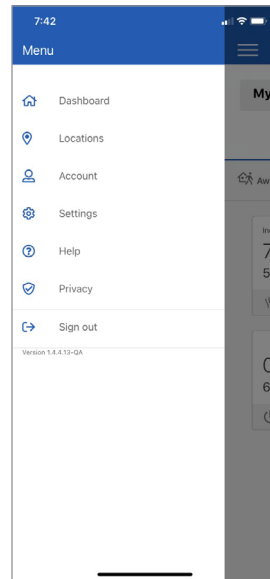
Step 5

Enter the Registration Code from the device, enter a device nickname, then Add Device

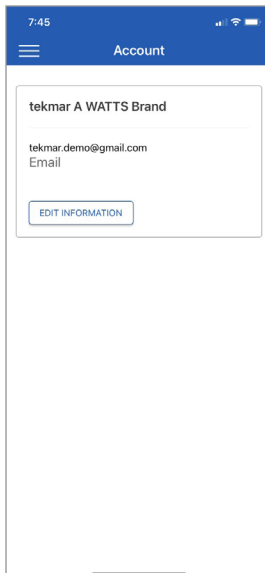
Menu

Select the menu by pressing the ☰ icon.

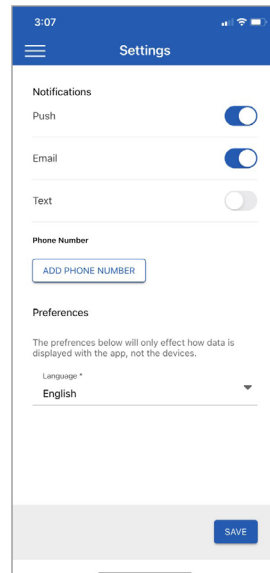
The app version is listed at the bottom of the menu.



Account & App Settings



You can update your personal information by selecting Account



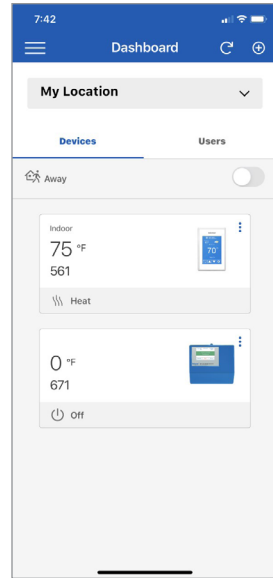
Select your notification and language preferences. Supported languages include English, Español, Français

Dashboard

The dashboard shows a list of all your thermostats and snow melt controls.

Each device displays its nickname together with a summary of the temperature at the device and operating mode.

You can change the location by selecting from the drop down list.



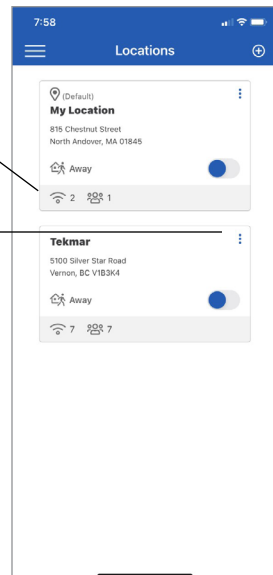
Locations

Every user will have at least one building location and in some cases may have several.

The locations shows the number of devices and users.

Selecting the location directs you to the dashboard for that location.

Press the ellipsis icon to rename or delete a location.



Away Toggle

The Away toggle saves energy by reducing the heating setpoints and increasing the cooling setpoints on all thermostats when the location is not occupied.

Press the away toggle to switch between home and away state.



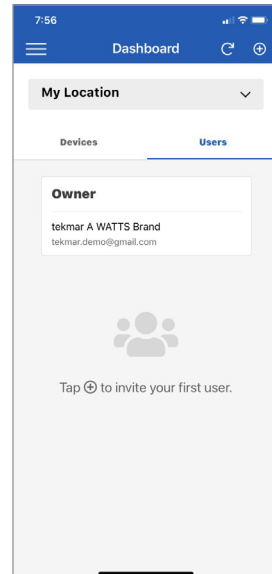
Users

When you register a device, you become the owner of the account.

The owner can invite other users to join the location. This could be a spouse, child or property caretaker.

Invited users will receive an email in their inbox with instructions to create a Watts account.

Once the invited user has accepted their invitation, their name will be listed on the location users screen.



Thermostat

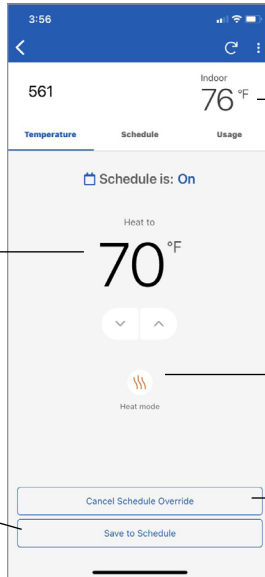
Models tekmar® 561 and SunTouch® SunStat®

Background colors

Gray: not heating

Orange: heating

Heating setpoint



Go to device settings

Indoor or floor temperature

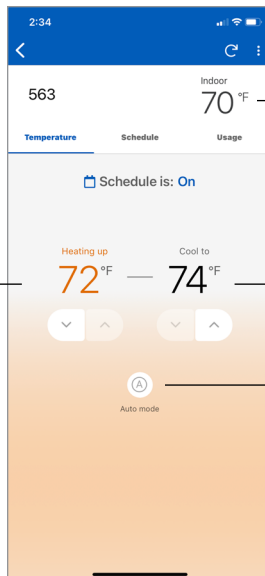
Thermostat mode

Save the temperature change to the schedule

Cancel the temporary override

Models tekmar 562, 563 and 564

Heating setpoint



Go to device settings

Indoor or floor temperature

Cooling setpoint

Thermostat mode

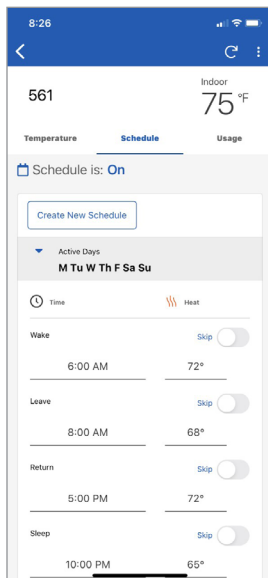
Background colors

Gray: not heating or cooling

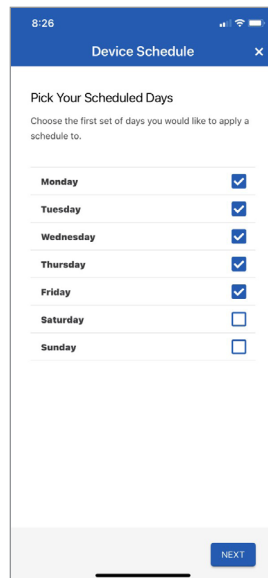
Orange: heating

Blue: cooling

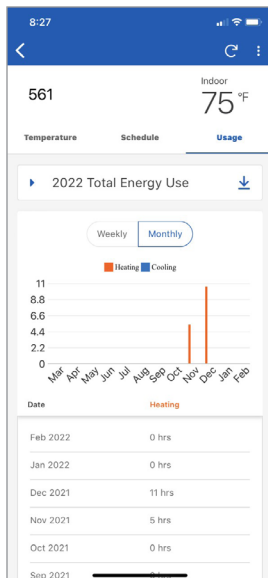
Thermostat



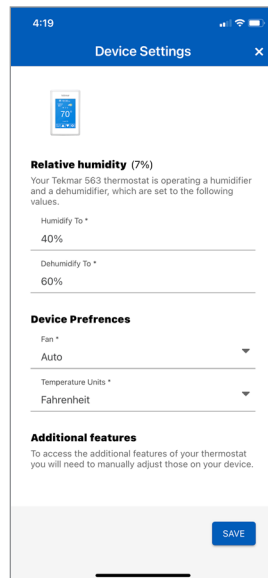
Enter the time and temperatures for your schedule.



When creating a new schedule, the days of the week can be grouped together.



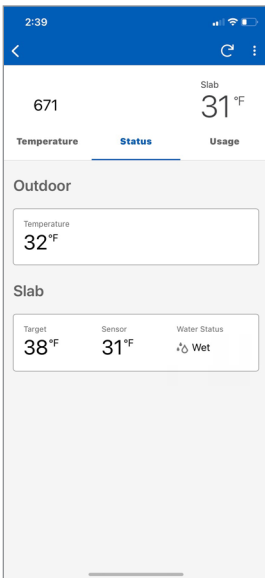
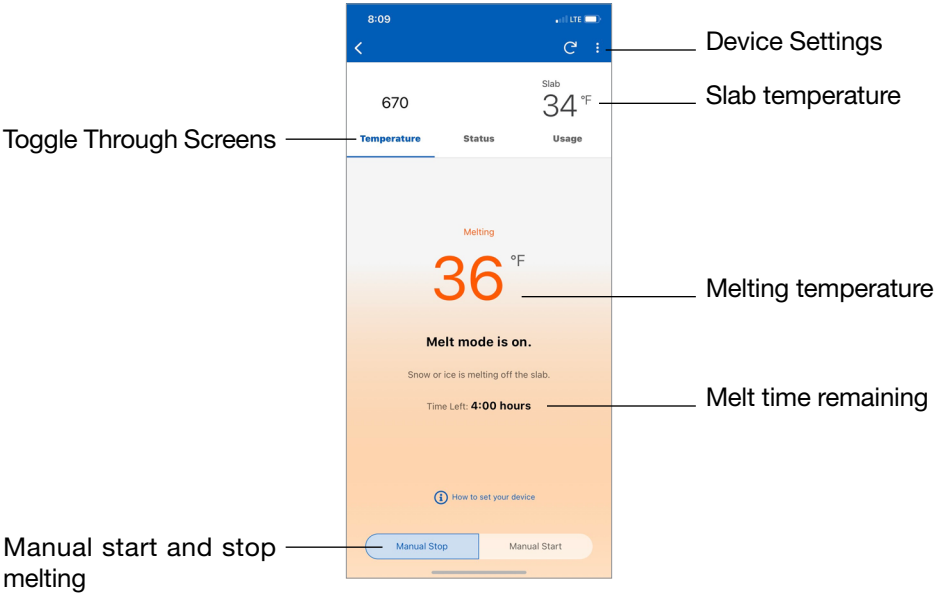
Select Usage to view the weekly or monthly equipment run time.



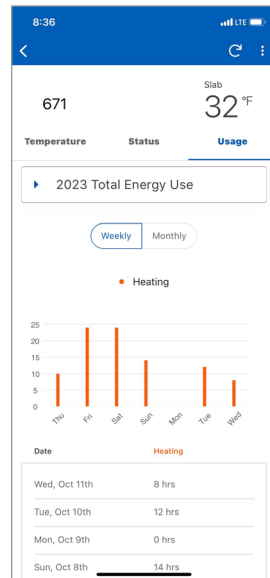
The Device Settings set the temperature units, fan, relative humidity and floor setpoints.

Snow Melting Control

Models tekmar 670 and 671



View current status of all sensors.




Select Usage to view the weekly or monthly equipment runtime.

Snow Melting Control

7:55 LTE

Device Settings X



Temperature Settings

Setpoints

Melting is the slab temperature when snow is detected. Idling and Storm pre-heat the slab to remove snow faster but at higher operating cost.

Melting: 35° Idling: Off

Storm: Off

Shut Down Setpoints

When it is warm outside, save energy by setting Warm Weather Shut Down (WWSD). Your installer sets the Cold Weather Cut Off (CWCO) based on the heating appliance's capacity.

WWSD: Auto CWCO: 10°

Run Times

Set the Melt run times in hours and minutes.

Save

Enter the settings for your temperature setpoints, shutdown setpoints, runtimes, and temperature preference.

7:55 LTE

Device Settings X

Storm: Off

Shut Down Setpoints

When it is warm outside, save energy by setting Warm Weather Shut Down (WWSD). Your installer sets the Cold Weather Cut Off (CWCO) based on the heating appliance's capacity.

WWSD: Auto CWCO: 10°

Run Times

Set the Melt run times in hours and minutes.

Manual Melt Time: 4:00

Sensitivity

Select the amount of water the sensor must detect to begin melting.

Sensor Setting: Auto

Device Preferences

Temperature Units: Fahrenheit

Save

Scroll down to see all the settings. You must hit save for the settings to take effect.

Technical Data

Communications	WiFi 802.11n, 2.4 GHz, WPA2 encryption
Mobile app	Apple iOS 12 or higher, Android 10 or higher

[illegible]

Need help? Go to our website or contact us.

Watts.com/support/WattsHome

tekmarControls.com | tekmar.customerservice@wattswater.com | 1-800-438-3903

SunTouch.com | design@watts.com | 1-888-432-8932



USA: T: (978) 689-6066 • F: (978) 975-8350 • Watts.com

Canada: T: (888) 208-8927 • F: (905) 481-2316 • Watts.ca

Latin America: T: (52) 55-4122-0138 • Watts.com